



A FULL SERVICE COMMUNITY BANK

At Steuben Trust Company we place the safety and well-being of our customers and employees at the forefront of everything we do. Amid ongoing concerns about the Coronavirus COVID -19, we are taking appropriate and responsible steps to proactively prepare and ensure that our Business Continuity efforts will seamlessly provide the service and support you depend upon daily.

***Effective March 20<sup>th</sup>, branch lobbies will be closed, drive-thru windows and ATM's will remain open. Other banking services will be offered by appointment only.***

We have several services that allow you to access your accounts remotely. You can access your accounts from home 24/7, using our online banking services or our Steuben Trust Mobile App. There you can view transactions, check balances, make payments, make check deposits using our mobile check deposit feature and more. Call any of our offices for assistance on enrolling in these services. If you do not have a smart phone or computer, you can use our Access Plus telephone banking service. If you need an access code for first time use, contact any branch office.

Also deposit night drops are available at most of our locations, please contact your local branch for assistance. Our website, SteubenTrust.com is another valuable tool to keep informed and updated on office hours, contact numbers, access to online banking and more!

If you need help with anything financial, please give us a call at one of our branches or at 1-866-STEUBEN (783-8236) and we will do our best to accommodate your needs.

We believe prevention is the key and have educated our employees as well as implemented the recommendations put forth by the CDC (Center for Disease Control). Please visit <https://www.cdc.gov> for the latest information. We will continue to monitor the situation and evaluate additional measures to support our customers, employees and the communities we serve.

Thank you for your continued confidence and trust in us as your financial partner.

Brenda L. Copeland  
Executive Chairman

John Eagleton  
President & CEO